



**NetServices Plc is a Master MSCP partner with Cisco Powered designations in Managed Connectivity and Managed Security. We have a state-of-the-art, on-site NOC (Network Operations Centre) which is available as a 'white-label' service providing access to the latest managed services, without the need for investment in buildings and infrastructure.**

The NOC has been audited by Cisco and NetServices are an approved Cisco White-label partner. This enables Cisco resellers who want to gain the much valued MSCP certification to apply without having to invest in their own NOC.

#### Included with the standard service:

- **Highly Skilled Certified Professionals (Cisco)**
- **Dedicated Service Team**
- **Service Escalation**
- **24x7x365 Hour Fault Desk (ITIL)**
- **Secure Web Portal Access**
- **24x7 Remote Monitoring & Notification**
- **Set Up Included**
- **SLA Based Service**

#### Optional services available:

- **Network Hardware Maintenance**
- **Vendor Escalation**
- **Network Audit**
- **Change Control & Routine IMACS**
- **Configuration Management**
- **Service Provider Management**
- **Technical Resolver Desk**
- **DR Planning & Management**
- **Hosting Services Management**

#### Benefits:

- **Access to State-of-the-art NOC, without the need for major investment**
- **Instant access to professional talent pool without investment in training and support**
- **Enables internal staff resources to be utilised in a more effective and efficient way**
- **Comprehensive management and rapid response to 'mission changes'**
- **Single point of contact**
- **Scalable, flexible, professional service**

The white-label program enables organisations to include NOC services in their own portfolio, enhancing their 'managed' propositions with minimal effort. This can help to facilitate moves into new markets and programs, such as Cisco MSCP ([www.cisco.com/go/mscp](http://www.cisco.com/go/mscp)). Applications to the Express level can provide resellers with discounts of 42% with additional discounts available for senior managed services providers.

It couldn't be easier, with our service charged at a monthly fee. To find out more about our white label NOC service call **0870 753 0900** or email [enquiries@netservicesplc.com](mailto:enquiries@netservicesplc.com).